

15. We have applied to the Tuen Mun District Council and Transport Department for funding so as to organize different activities for our residents. Subsidies have been granted in respect of the following activities:-


Activities	Date	Sponsoring Organization	Amount of Subsidies
Joyful Christmas Night	Dec 2007	Tuen Mun District Council	HK\$8,260.00
Nature Tour @ Yung Shue Wan	Nov 2008	Transport Department	HK\$2,800.00
Amazing Mid-autumn FUN	Oct 2009	Tuen Mun District Council	HK\$6,330.00
Blissful Christmas Night	Dec 2009	Tuen Mun District Council	HK\$6,180.00

16. In addition, we obtained fundings in the total sum of of HK\$5,171.00 from Sir David Trench Fund for Recreation for our purchases of 3 quick up tents and a table-tennis table, which will be available for use by the residents free of charge.

#### IV. Enhancement of Safety of Residents and Staff Members and Security Measures

1. In order to provide a safe environment for all the residents, we have acquired a "heart-defibrillator" in our estate and have 10 of staff members fully trained for use of this device. This device can be used to resuscitate the victims who suffered from heart attack. Medical professionals considered that the speedy defibrillator treatment within the first few golden minutes for rescue would greatly increase the patients' chances of survival and recovery.




2.  With a view to avoiding slippery at the outdoor swimming pool, in addition to the anti-slippery process in the inclined area done earlier, we have also installed stainless handrails at both sides of the area in Apr 2009.

3. To enhance the pedestrian's safety in the car park, additional road humps and traffic signs have been installed at several important pedestrian-crossing and interchange points in about September 2008.



4. With a view to enhancing the safety of our estate workers in the course of carrying out high-rise tasks and increase their efficiency, the Management Office has acquired a mechanical platform in August 2008. With the assistance of this machine, the frequency of the cleaning the glass canopies and courtyards has been increased. The hygiene condition of these areas has thus been improved.



5.  In view of the recent fatal accident caused by the collapse of an iron gate/door happened in Hung Hom, Hong Kong, the Management Office has increased the frequency of checking the safety of all iron doors/gates in our estate from annually to every 6 months.

6. Alarming devices at the main doors of the residential towers 2, 5 and 7 have been installed to increase the level of security. These devices will make alarm sound when the main doors of the tower remain open for 1 minute. This can effectively alert the security officers and thereby increase security level of the residential towers.



7. A number of digital video recording systems for security cameras have been installed for the replacement of the old video-cassette systems. The quality of the digital video recording (comparable to DVD quality) is much better than that of the existing video tape recording.
8. In order to prevent any improper or unauthorized use of the residents' smartcards and to match with the above security arrangement, a comprehensive program for electronic renewal of all the residents' smartcards has been launched for the second time in or about Oct 2008. All the smartcards have to be brought back to the Management Office for verification and renewal. Those smartcards without passing through the process of renewal before the expiry dates will automatically cease to function.



## V. Strengthening the Communications between the Residents and Owners' Committee

In addition to the existing communication channels (e.g. inserting letters into our letter boxes, sending emails to us and attending at our meetings), we have decided to take a more proactive approach in obtaining the opinions, suggestions and complaints from the residents. Therefore, we have organized tea gatherings and home visits on 25th April 2008, 26th July 2008, 29th April 2009, 19th June, 2009 and 24th June, 2009 respectively. During the gatherings and visits, we have had direct, casual and pleasant communications with many residents and obtained a lot of valuable suggestions and opinions from them.



## VI. Transportation

In order to improve the transportation of our estate (Castle Peak Road from Siu Lam to Sam Shing Estate as a whole), we have attended several meetings of a residents' concern group and sent many letters to the District Councilors, Bus Companies and the Transport Department.

We are pleased to learn from the District Councilors that:- (i) KMB Bus Route No. 52X would be extended to Olympus Station, Tai Kok Tsui in September 2009; and (ii) a large-scale bus interchange station will be built at the Siu Lam Interchange with Tuen Mun Road in the near future.



## VII. External Environment

1. As most of the residents can recall, in or about January 2009, the Civil Engineering and Development Department (CEDD) proposed to build a cycle track between Tsuen Wan and Tuen Mun. Whilst we support the construction of the cycle track, we have expressed our serious concern that the construction of the cycle track at the pavement in front of our estate would cause safety problems to both our residents and the cycle riders.

Accordingly, we have written to CEDD to express our concerns and also attended a public consultation forum with them at Tuen Mun Town Hall on 7th February 2009. However, CEDD has completely neglected our opposition and insisted to construct the cycle track at the pavement in front of our estate as shown in their documents of Stage 2 Consultation.

As such, we had no alternative but to organize a signing protest in May 2009 for the residents to voice out their strong oppositions to the route of the cycle track in front of our estate. In addition, we also attended the second public consultation forum at Tsuen Wan Town Hall on 16th May 2009 to directly express our residents' views to them.







2.



Another traffic accident occurred on 8th Jun 2009 in front of our estate. A mini-bus crashed into the pavement outside Tower 8. This accident is similar to the one happened on 11th February 2007. As such, we are particularly concerned about the safety of the pedestrians frequently using that portion of road and pavement. As such, we have written to the Transport Department, Highway Department and the Hong Kong Police urging them to implement the

following safety measures:-

- (a) Stronger and firmer barrier must be installed at the side of the pavement;
- (b) Fixed speed-detecting cameras should be installed along the Castle Peak Road (From Sam Shing Estate to Siu Lam) or frequent speed-detecting exercises should be carried out to tackle the serious problem of speeding;
- (c) Anti-slippery materials should be paved on the relevant section of the road.



We have recently received positive responses from them indicating that they agreed to some of our suggestions and would carry out the necessary works in the near future.

- 3. In or about Nov 2008, we have attended a number of seminars and meetings to express our views about "Planning and Engineering Review of Potential Housing Sites in Tuen Mun East Area - Feasibility Study" carried out by the Planning Department.

- 4. Further, we have repeatedly sending letters to the Planning Department, various sub-committees of the Tuen Mun District Council and our District Councilor asking for building of a leisure park in front of our estate and widening the pavement from our main entrances to the nearest bus-stop.



- 5. As a matter of statistics, during these 2 years, we have issued 141 letters in total to different government departments (e.g. Chief Executive Office, Transport Department, Water Services Department, Leisure Services & Cultural Department, Town Planning Board, Planning Department, Food and Environment and Hygiene Department, Hong Kong Police Force, Civil Engineering and Development Department, Lands Department, Highway Department, Environmental Protection Department, Tuen Mun District Office and Tuen Mun Lands Office, Legislative Council members, District Council members, Environment and Conservation Fund and our property developer etc.) to reflect our views so as to better protect or enhance the interests of our residents.

## VIII. Participation in Competition and Election of Best Management Staff

- 1. As in the past years, with a view to encouraging the management staff to increase the quality of their services and to giving appreciation for their past outstanding performance, an Election on Aegean Coast Staff with Service Excellence 2009 has been organized and was completed on 30th April, 2009. 8 Management staff, namely Ms. Angela Chun, Anita Pang, Lau Kin Tung, Tong Fu Keung, Siu Yuk Fung, Chen Bai Qing, Cheng Cheung and Chan Kar Hing have been elected.





2. As a result of the hard works and dedications of the staff of the Management Office in the past, the Management Office has recently received a number of awards as below. We would like to take this opportunity to congratulate them on their achievements.

- (i) Obtained the highest grade - "Safe and Healthy Estate with Excellent Performance" in "Hong Kong Safe and Healthy Estate Accreditation Scheme" organized by Occupational Safety and Health Council
- (ii) 1st runner-up-Emerald Award in "HSBC Living Business Awards 2008"
- (iii) 1st runner-up in "2007/2008 Tuen Mun Public and Private Housing Cleaning Competition" organized by Tuen Mun Clean Hong Kong Committee
- (iv) Obtained "Best Environmental Estate Award" by Hong Kong Federation of Youth Groups in "Project 3R Program"
- (v) Bronze Award and Award for Promotion in "Source Separation of Domestic Waste Competition 2007/08" organized by Environmental Protection Department
- (vi) Silver Award, Award for Enhancement and Award for Promotion in "Source Separation of Domestic Waste Competition 2008/09" organized by Environmental Protection Department
- (vii) "Award of Excellence" in "Big Units Cuts Award in Property Management Group" of "Power Smart Competition" organized by Friends of Earth
- (viii) Management Services Office has obtained "Certificate of Registration" in "Hong Kong Energy Efficiency Registration Scheme for Buildings" organized by Electrical and Mechanical Services Department
- (ix) Obtained recognition of the Wastewi\$e Logo organized by Environmental Protection Department in 4 successive years
- (x) Obtained 2nd runner-up in "The Caring Programme of Caring for our Community 2007/08" organized by Social Welfare Department
- (xi) Obtained Caring Company Logo organized by Hong Kong Council of Social Service in 3 successive years
- (xii) Social Welfare Department has prized "Gold Award for Volunteer Service" in 4 successive years
- (xiii) Social Welfare Department has prized "Leading Caring Estate" in 4 successive years
- (xiv) Obtained 1 Gold Award, 1 Silver Award and 7 Bronze Awards in SHKP Volunteer Team Outstanding Volunteer Awards 2007
- (xv) Obtained 1st runner-up of Highest Personal Service Hours Award, 3 Gold Award and 11 Bronze Awards and in SHKP Volunteer Team Outstanding Volunteer Awards 2008
- (xvi) Obtained 1st runner-up of Highest Participation in Hong Kong Citizen Hong Kong Heart Volunteer Ambassador Programmer Award, 2 Gold Award, 2 Silver Award and 8 Bronze Awards in SHKP Volunteer Team Outstanding Volunteer Awards 2009
- (xvii) Ms. Mary Ng, our Property and Facility Manager and Ms. Yoyo Chan, our Office Assistant obtained Hong Kong Community Volunteers Award by Agency for Volunteer Service Distinguished Gold Award & Gold Award
- (xviii) Obtained Merit Award in Best Landscape Award 2008 organized by Leisure & Cultural Services Dept.
- (xix) Mr. Yan Chiu Tim, our Customer Services Supervisor won Sir Edward Youde Memorial Fund Awards for Self-improvement for Working Adults 2007-2008
- (xx) Obtained the highest grade- "Certificate of Appreciation" in "2007 New Territories North Excellent Security System of Residential Building Award Scheme" organized by Hong Kong Police Force
- (xxi) Obtained the highest grade- "Certificate of Appreciation" in "Competition of High Quality Security System in Residential Buildings of NT North Region 2008" organized by Hong Kong Police Force
- (xxii) 4 of our security staff name Mr. Lau Kong Wai, Larry, Mr. Yan Chiu Tim, Ms. Lam Kwai Kiu and Mr. Lui Mo Hung won awards in "New Territories North Best Security Guard Election 2007" organized by Hong Kong Police Force
- (xxiii) 6 of our security staff name Mr. Lau Kong Wai, Larry, Mr. Yan Chiu Tim, Ms. Lam Kwai Kiu, Ms Chow Man Yee, Mandy, Mr. Tong Fu Keung and Mr. Siu Yuk Fung won awards in "New Territories North Best Security Guard Election 2008" organized by Hong Kong Police Force
- (xxiv) Mr. Lui Mo Hung, our Customer Services Assistant won award in "Tuen Mun Best Security Guard Election 2007" organized by Tuen Mun District Fight Crime Committee
- (xxv) Mr. Yan Chiu Tim, our Customer Services Supervisor won award in "Tuen Mun Best Security Guard Election 2008" organized by Tuen Mun District Fight Crime Committee
- (xxvi) Obtained Certificate of Appreciation in Fresh Water Plumbing Quality Maintenance Recognition Scheme organized by Water Supplies Department for 4 successive years
- (xxvii) Obtained Certificate of Eat Smart Restaurant Logo organized by Health Department

Finally, I would like to express my gratitude to my fellow committee members for their guidance and advice, to all the staff of the Management Office for their dedication and hard work, and to the residents for their participation, cooperation and understanding.

I sincerely hope that Aegean Coast was, and would continue to be, your dream place to live in.

Yours sincerely,

Chan Kam Man, Lawrence  
Chairman of Owners' Committee of Aegean Coast